

Legal notice and terms of use

<https://www.astrazeneca.com.au/legal-notice.html>

This page (together with the documents referred to on it) tells you the terms on which you may make use of our website, whether as a guest or a registered user (“Terms of Use”). Please read these Terms of Use carefully before you start to use the website. By using our website, you indicate that you accept these Terms of Use and that you agree to abide by them. If you do not agree to these Terms of Use, please refrain from using our website.

Information About Us

This website is operated by AstraZeneca Pty Ltd (“we”, “our” and “us”).

Accessing this Website

Access to our website is permitted on a temporary basis, and we reserve the right to withdraw or amend the service we provide on our website without notice (see below). We will not be liable if for any reason our website is unavailable at any time or for any period. From time to time, we may restrict access to some parts of our website, or our entire website, to users who have registered with us.

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not share it with any other person. We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our opinion you have failed to comply with any of the provisions of these Terms of Use. You agree to notify us immediately upon becoming aware of any unauthorised disclosure or use of your user identification code and/or password.

You are responsible for making all arrangements necessary for you to have access to our website. You are also responsible for ensuring that all persons who access our website through your internet connection are aware of these Terms of Use, and that they comply with them.

Prohibited Use

You may use our site only for lawful purposes. You may not use our site:

- in any way that breaches any applicable local, national or international law or regulation;
- in any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect;

- to transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other forms of similar solicitation (spam);
- to make unauthorised attempts to access any of our systems or third party networks

Interactive Services

We may from time to time provide interactive services on our site, including, without limitation chat rooms or bulletin boards. Where we do provide any interactive service, we will provide clear information to you about the kind of service offered, if it is moderated and what form of moderation is used (including whether it is human or technical).

We will do our best to assess any possible risks for users (and in particular, for children) from third parties when they use any interactive service provided on our site, and we will decide in each case whether it is appropriate to use moderation of the relevant service (including what kind of moderation to use) in the light of those risks. However, we are under no obligation to oversee, monitor or moderate any interactive service we provide on our site, and we expressly exclude our liability for any loss or damage arising from the use of any interactive service by a user in contravention of our content standards, whether the service is moderated or not.

The use of any of our interactive services by a minor is subject to the consent of their parent or guardian. We advise parents who permit their children to use an interactive service that it is important that they communicate with their children about their safety online, as moderation is not foolproof. Minors who are using any interactive service should be made aware of the potential risks to them.

Where we do moderate an interactive service, we will normally provide you with a means of contacting the moderator, should a concern or difficulty arise.

Content Standards

These content standards apply to any and all material which you contribute to our site (contributions), and to any interactive services associated with it. You must comply with the spirit of the following standards as well as the letter. The standards apply to each part of any contribution as well as to its whole.

Contributions must be accurate (where they state facts) and be genuinely held (where they state opinions). Contributions must comply with applicable law in Australia and in any country from which they are posted.

Contributions must not:

- contain any material which is defamatory of any person;
- contain any material which is obscene, offensive, hateful or inflammatory

- promote sexually explicit material;
- promote violence;
- promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age;
- infringe any copyright, database right or trade mark of any other person;
- be likely to deceive any person;
- be made in breach of any legal duty owed to a third party, such as a contractual duty or a duty of confidence;
- promote any illegal activity;
- be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety;
- be likely to harass, upset, embarrass, alarm or annoy any other person;
- be used to impersonate any person, or to misrepresent your identity or affiliation with any person;
- give the impression that they emanate from us, if this is not the case; and
- advocate, promote or assist any unlawful act such as (by the way of example only) copyright infringement or computer misuse

Suspension and Termination

We will determine, in our discretion, whether there has been a breach of these Terms of Use through your use of our site. When a breach of these Terms of Use has occurred, we may take such action as we deem appropriate including but not limited to taking all or any of the following actions:

- immediate, temporary or permanent withdrawal of your right to use our site;
- immediate, temporary or permanent removal of any posting or material uploaded by you to our site;
- issue of a warning to you;
- legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from the breach;
- further legal action against you;
- disclosure of such information to law enforcement authorities as we reasonably feel is necessary.

We exclude liability for actions taken in response to breaches of these Terms of Use.

Membership Obligations

Where you have joined this website as a member you undertake to inform us immediately of any claim or action against you for any use of this website and, on request from us, to immediately cease the act complained of. You agree to inform us immediately of any changes affecting your registration details. It is your obligation to ensure that your registration details are kept up to date.

You may terminate your membership of this website at any time by giving us reasonable notice by e-mail to medinfo.australia@astrazeneca.com. You should clearly state your name, username (if any) and registration details (if any) and the name of this website on all communications.

RSS Feeds Licence

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Nothing in this RSS Feeds Licence grants you any right or licence to use any of our trade marks on your website or elsewhere.

Use of AstraZeneca RSS Feed

If you intend to use any AstraZeneca RSS Feed on your website and/or as part of another RSS feed you must ensure that a clear and functional link is provided to the webpage that contains the AstraZeneca RSS Feed and that visitors to your website or subscribers to any relevant RSS feed incorporating the AstraZeneca RSS Feed are made aware that the AstraZeneca RSS Feed is subject to this RSS Feeds Licence. You should in all cases ensure that the proper attribution is given to content contained in the AstraZeneca RSS Feed by clearly stating that 'This content is from AstraZeneca Pty Ltd's website at www.astrazeneca.com.au and ensuring that all copyright notices are retained in their original form.

By using the AstraZeneca RSS Feed(s) and/or AstraZeneca Content, you warrant, represent and undertake that any site upon which you display (or cause to be displayed) any AstraZeneca RSS Feed or any feed that you generate (or cause to be generated) that incorporates any AstraZeneca RSS Feed (or part thereof) does not bring our name, image and/or reputation into disrepute and, in particular, does not and shall not contain any material that infringes a third party's intellectual property rights or that a reasonable person would consider as violating our Content Standards (see above)

You must not suggest, whether directly or indirectly, that we endorse or approve anything that appears on any website and/or forms part of any RSS feed incorporating an AstraZeneca RSS Feed, including (without limitation) any of your content, third party content, any product or any legal person/entity or individual. You may not charge (whether directly or indirectly) any user of your website or subscriber to any feed for which you are responsible for accessing all or any part of any AstraZeneca RSS Feed and/or any AstraZeneca Content. You are not permitted to re-sell and/or otherwise commercialise all or any part of any AstraZeneca RSS Feed and/or any AstraZeneca Content.

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Indemnity

You agree to indemnify us and our Affiliates and keep us and our Affiliates fully and effectively indemnified in respect of all losses, costs (including legal and professional fees), damages, monies paid in settlement and other liabilities whatsoever, arising out of or in connection with a breach by you of the RSS Feeds Licence and/or the Podcast Licence.

Disclaimer

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accessed through this website whether such information is provided by us or by a third party. Nothing on this website should be construed as the giving of advice or the making of any recommendation and this website should not be relied upon as the basis for any decision or action. As a result of ongoing medical advances and developments, the information on this website may not always be completely up to date and, for this reason, such information is provided on an "AS IS" and "AS AVAILABLE" basis.

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Nothing on this website shall be deemed to constitute an invitation to invest or otherwise deal in shares, ADRs or other securities in AstraZeneca PLC. Actual results and developments may be materially different from any forecast, opinion or expectation expressed on this website and the past performance of the price of securities must not be relied on as a guide to their future performance.

Our Liability

To the extent permitted by law, we, other members of our Group (as defined below) and third parties connected to us hereby expressly exclude:

- All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity; and
- Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with our website or in connection with the use, inability to use, or results of the use of our website, any websites linked to it and any materials posted on it, including, without limitation any liability for (i) loss of income or revenue, (ii) loss of business, (iii) loss of profits or contracts, (iv) loss of anticipated savings, (v) loss of data, (vi)

loss of goodwill, (vii) wasted management or office time; and (viii) for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable. This does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

We do not warrant that functions contained in this website will be uninterrupted or error free, that defects will be corrected, or that this website or the server that makes it available are free of viruses or bugs.

Intellectual Property Rights

The intellectual property rights in this website, and in the material published on it including without limitation, in all documents, files, text, images, RSS Feeds, audio files, Podcasts, video files, flash tutorials, graphics, devices and code contained in it and in this website's general "look and feel", is owned by AstraZeneca UK Limited, its Affiliates (as defined below) or our external partners. These works are protected by copyright laws and treaties around the world. All such rights are reserved.

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Except for the limited permission set out above, nothing on this website should be construed as granting any other right or licence.

All product names referred to on this website are trademarks of AstraZeneca UK Limited or its Affiliates, except for those marks which are indicated as owned by other companies and all rights are reserved.

Right to use information supplied by user

In the event that you submit any material for inclusion on this website (including without limitation, personal information, know-how, comments, ideas, questions, techniques, abstracts or similar), you agree (i) that such material will not be deemed to be confidential (ii) that such material will not be deemed to be proprietary and (iii) to grant to us an irrevocable, worldwide, perpetual, royalty-free, non-exclusive licence to use, disclose, copy, modify, adapt, publicly display and translate all or any of such material for any purpose whatsoever without restriction. We reserve the right, in our absolute discretion, to remove or delete, without notice, any material you submit for inclusion on this website. We also have the right to disclose your identity to any third party who is claiming that any material posted or uploaded by you to our website constitutes a violation of their intellectual property rights, or of their right to privacy. We process any information about you in accordance with our [Privacy Policy](#).

You must not misuse our website by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our website, the server on which our website is stored or any server, computer or database connected to our website. You must not attack our website via a denial-of- service attack or a distributed denial-of service attack.

By breaching this provision, you may commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our website will cease immediately.

We will not be liable for any loss or damage caused by a distributed denial-of- service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our website or to your downloading of any material posted on it, or on any website linked to it. In accordance with good computing practice, you are advised to virus check all materials and/or content accessed and/or downloaded from this website using commercially available, up to date virus checking software.

Linking to this Website

You may not link to our home page without first obtaining our prior written consent. Following such consent any such link must be presented in a way that is fair and legal and does not damage our reputation or take advantage of it.

You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link from any website that is not owned by you.

Our website must not be framed on any other site, nor may you create a link to any part of our website other than the home page following written consent from us referred to above. We reserve the right to withdraw linking permission without notice. The website from which you are linking must comply in all respects with this Legal Notice.

Third party websites and content

This website may contain third party owned content (e.g. articles, image libraries, data feeds or abstracts) and may also include hypertext links to third party owned websites. We provide such third party content and links as a courtesy to our users. Links are provided for your information only. We have no control over any third party owned websites or content referred to, accessed by or available on this website and, therefore, we do not endorse, sponsor, recommend or otherwise accept any responsibility for such third party websites or content or for the availability of such websites. In particular, we do not accept any liability arising out of any allegation that any third party owned content (whether published on this, or any other, website) infringes the intellectual property rights of any person or any liability arising out of any information or opinion contained on such third party website or content.

Changes to this website

We reserve the right to change any part of this website or this legal notice at any time without notice. Any changes to this legal notice shall take effect from the next time you access this website. You are expected to check this Legal Notice from time to time to take notice of any change we made, as they are binding on you. Notwithstanding the above, we shall not be obliged to keep this website up to date. If the need arises, we may suspend access to this website, or close it indefinitely.

Personal Information Collected from our Websites

We do not collect personal information from you via our websites, unless you provide it to us voluntarily and knowingly. This means you are under no obligation to provide personal information when visiting our websites. However, if you specifically agree to follow-up contacts by us or ask to be put on our mailing list, we may require your personal information in order to contact you from time to time.

There are some features of our websites that require you to sign up to use. If you do sign up, we use the information you supply for the purpose of providing products, product information or services you request. Because of the volume of requests we receive, we may have to give your name, e-mail and postal addresses to a fulfilment house or distributor of our products who assist us in

carrying out your requests.

Medicines Australia Code of Conduct

Any content of this website has been prepared with reference to the Medicines Australia Code of Conduct. In using this website you agree that any concerns you may have about the content will be taken up first with us. Then if you are not satisfied with our response, you may submit a complaint to Medicines Australia. Any complaints concerning promotional content which is specific to

one country may alternatively be submitted to the Pharmaceutical Manufacturers Association in the country concerned.

Jurisdiction and Applicable Law

The New South Wales courts will have exclusive jurisdiction over any claim arising from, or related to, a visit to our website although we retain the right to bring proceedings against you for breach of these conditions in your country of residence or any other relevant country. These Terms of Use are governed by laws of New South Wales.

How to contact us

You can contact us by sending an email to medinfo.australia@astrazeneca.com at AstraZeneca.

References to "AstraZeneca" and "Group" are references to AstraZeneca UK Limited and its Affiliates. In these Terms of Use "Affiliates" means any corporation or other business entity controlling, controlled by or under common control with AstraZeneca UK Limited from time to time and, for the purposes of this definition, "control" shall mean direct or indirect ownership of (i) fifty per cent (50%) or more of the voting securities or voting interest in such corporation or other entity; or (ii) fifty per cent (50%) or more of the interest in the profit or income in the case of a business entity other than a corporation; or (iii) in the case of a partnership, any other comparable interest in the general partner.

Contact Us



Contact Us

If you require assistance, please contact the MedInfo line at AstraZeneca Australia & New Zealand on



1800 805 342

Monday to Friday
(9am –5pm AEST)

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Privacy notice

<https://www.astrazeneca.com.au/privacy-policy.html>

Privacy at AstraZeneca

AstraZeneca Pty Ltd in Australia and AstraZeneca Limited in New Zealand ("AstraZeneca", "us", "we", "our") recognise the importance of your privacy and understand that the security of your personal information is important to you. We are committed to protecting the personal information you provide to us or that we otherwise hold about you.

This privacy policy ("Policy") outlines how we manage your personal information and protect your privacy. We are bound by the Australian Privacy Principles contained in the *Australian Privacy Act 1988* (Cth) and the New Zealand Privacy Principles contained in the *Privacy Act 1993* (NZ) ("the Principles") and ("the Privacy Acts") as applicable. In New Zealand, to the extent that personal information is health information, AstraZeneca is also bound by the New Zealand Health Information Privacy Code 1994 ("Health Code").

By providing us with your personal information, you consent to our collection, use and disclosure of your personal information in accordance with this Policy and any other arrangements that apply between us. From time to time it may be necessary for AstraZeneca to review and revise this Policy. AstraZeneca encourages you to periodically check our website to ensure you are aware of the most up-to-date version of this Policy.

Personal information includes information or an opinion about an identified individual or an individual who is reasonably identifiable (such as names or email addresses). Within this Policy unless indicated otherwise, references to personal information also include sensitive information, such as information or an opinion about your health, or health services provided to you.

What personal information does AstraZeneca collect?

We only collect personal information for purposes which are directly related to our services, functions or activities and only when necessary for, or directly related to those purposes. If you do not provide your personal information, we may not be able to provide some or all of our services or products to you or contact you in order to perform the functions and activities set out in this Policy.

Who does AstraZeneca collect personal information about?

AstraZeneca generally collects personal information about the following individuals:

- healthcare professionals (including doctors, pharmacists, nurses);
- members of the public (in their interactions with AstraZeneca);

- third parties who provide a service to AstraZeneca; and
- prospective employees and contractors.

Types of personal information collected

The personal information AstraZeneca collects about you may include:

- **ID information:**
 - identifying information such as your name, age or date of birth and gender;
 - contact information such as your address, employment details, email address and mobile phone number; and
 - educational and professional membership information;
- financial information such as bank account details, if required for payments;
- information provided in connection with assessing, recording and reporting adverse events related to our products;
- **information required by law:**
 - if you are a healthcare professional, information necessary to provide product recalls and product safety notifications; and
 - information required to be collected by Australian Federal, State and Territory or New Zealand law, including in relation to adverse event reports and safety issues under the *Therapeutic Goods Act 1989* (Cth), and records of sample medicines provided to healthcare professionals under the Medicines Australia Code of Conduct or the Medicines New Zealand Code of Practice;
- **enquiry or attendance information:**
 - if you are a healthcare professional, information about your attendance at programs organised or supported by AstraZeneca (including meetings, conferences, expert panels, clinical trials and research or disease awareness programs) (**AZ Programs**);
 - information about your attendance at educational or disease awareness events;
 - if you are a healthcare professional, your interactions with sales representatives;
 - information you provide through surveys or that you provide to us directly or indirectly through the website or to our representatives;
 - details of the products and services we have provided to you or that you have enquired about, including any additional information necessary to deliver those services and respond to your enquiries; and
 - details in relation to complaints that you have made; and
- any other personal information that may be required in order to facilitate your interaction with us.

Anonymity

Where possible, we will allow you to interact with us anonymously (for example, when you contact our enquiries line with a general question). However for the majority of our functions, we usually require your name and contact information and enough information to allow us to efficiently handle our interaction with you.

How does AstraZeneca collect personal information?

We may collect these types of personal information either directly from you, if you are a patient from your healthcare professional, or from third parties. We may collect this information:

- directly from you, including when:
 - you communicate with us over the telephone, in person, through a form or online portal or by email;
 - you make an inquiry, complaint or report an actual or suspected adverse event or you attend an AZ Program;
 - you use our information services, such as the Medical Information phone line;
- from organisations engaged by AstraZeneca to carry out functions on our behalf including:
 - administrators of patient support or supply programs;
 - event management organisations, in respect of AZ Programs; and
 - recruitment agencies, in respect of prospective employees;
- in respect of patients (including information in connection with actual or suspected adverse events), from your healthcare professionals; and
- in respect of healthcare professionals, from online directories which we subscribe to.

Why does AstraZeneca collect, hold, use and disclose personal information?

We may collect, hold, use and disclose your personal information for the following purposes:

- as indicated to you at the time we collected your personal information;
- to provide educational or health products or services (including advice or product medical information) that you or your healthcare professional have requested;
- to assess, record and report actual or suspected adverse events and safety issues, including (if applicable) to seek additional information in connection with such adverse events or safety issues;
- **Patient Programs**
 - to manage patient support programs and patient supply programs that are administered via third parties or AstraZeneca; and

- to identify investigators for, establish and conduct clinical trials (including clinical trials run by a related body corporate of AstraZeneca);
- **AZ Programs**
 - to provide and invite you to attend educational events and conferences and disease management programs, including any associated logistics; and
 - to invite you to provide services to AstraZeneca, including speaking engagements, participation on advisory boards/steering committees, or to provide general opinions on medical and/or patient related issues and the development of materials;
- **General business**
 - to maintain a record of enquiries and complaints in relation to AstraZeneca products and services;
 - to assist us in responding to, and following up on, your queries and providing you with information, including where you provide us with personal or sensitive information through our Medical Information line;
 - for general sales, marketing and medical activities, including to contact you to provide you with information about, and discuss, AstraZeneca products (in accordance with the Marketing section below);
 - to conduct market research;
 - to process, monitor and screen any fees payable, or expenses reimbursable, by AstraZeneca to you; and
 - to consider employment applications and recruit AstraZeneca personnel; and
- **As required or authorised by law**
 - to comply with legal or regulatory obligations or transparency requirements including those that apply to AstraZeneca's activities globally; and
 - for other purposes required or authorised by or under law, including purposes for which you have provided your express or implied consent.

We may use or disclose information about you in order to combine the information that we hold about you with information about you collected from or held by other trusted partners or from public sources. We do this so that we can serve you better and can improve our services.

We may use de-identified, aggregated data derived from your personal information for internal purposes, such as improving the functionality of our website or services. We may also use such de-identified, aggregated information for analytical purposes, such as to develop analytical insights about the use our website and services (including monitoring website traffic) and participation in patient programs administered by us or third parties. When we no longer need to use your information, we will take steps to properly de-identify or destroy it.

To whom does AstraZeneca disclose your personal information?

AstraZeneca may disclose your personal information to third parties, including parties which are located overseas, such as:

- our affiliates and related bodies corporate, including those located overseas in the US, European Union and Asia Pacific (a full list of countries in which AstraZeneca has related bodies corporate can be found at <http://www.astrazeneca.com/About-Us/Worldwide>);
- regulatory authorities and ethics committees as part of a clinical trial evaluation, monitoring or inspection process, including the Therapeutic Goods Administration in Australia and the Food & Drug Administration in the US;
- third party suppliers and service providers to assist AstraZeneca in carrying out the purposes set out in this Policy located globally including in the US, European Union and Asia Pacific such as healthcare professionals, clinical research organisations, patient support program administrators, our finance processing provider (located in Malaysia) travel agents, market researchers, professional conference or event management organisations, IT support providers, mail houses, recruitment agencies and professional advisors;
- our IT servers, databases and cloud based data centres, which are located globally including in Sweden, the European Union (including the UK and Poland), the US, India, Singapore and Japan;
- parties involved in a prospective or actual transfer of our assets or business; and
- other persons, including government agencies, regulatory bodies and law enforcement agencies, or as required, authorised or permitted by law.

We will take reasonable steps to ensure that any overseas recipient will deal with your personal information in a way that is consistent with the Principles and this Policy. Generally, we require that organisations outside AstraZeneca who handle or obtain personal information as service providers to AstraZeneca acknowledge the confidentiality of this information, undertake to respect an individual's right to privacy and comply with AstraZeneca's global commitment to privacy.

The collection and use of your information by these third parties may also be subject to separate privacy and security policies.

Marketing

AstraZeneca may use your personal information to contact you (including by telephone, text message or email) in relation to AstraZeneca products or services we think may be of interest to you. AstraZeneca will not send you a commercial electronic message unless permitted by the *Spam Act 2003* (Cth) or the *Unsolicited Electronic Messages Act 2007* (NZ).

We will only use or disclose your sensitive information for the purpose of direct marketing with your consent.

You may opt-out of receiving marketing information from AstraZeneca at any time by contacting the Privacy Officer using the details below or by using the opt-out facilities provided within the relevant marketing material.

Sensitive information

As mentioned previously, some personal information, which includes all health information collected by AstraZeneca is considered “sensitive”. Due to the nature of our business, we may sometimes need to collect sensitive information about you.

We will collect your sensitive information in accordance with the Principles and only where provided by you or your healthcare professional, with your consent and where necessary for or directly related to our services (including support services), functions or activities, such as:

- information about your health, including your health status or medical conditions, when you call our Medical Information line;
- information about your health, genetic or biometric information, health services being provided to you or your medical history, if we are providing you with a product or you are involved in a patient program;
- information about your health, including previous medical and medication history, and side effects, if you have, or are suspected to have, suffered an adverse event in relation to one of our products; or
- information about your professional association memberships, if such information is required for our dealings with you.

We only use and disclose sensitive information for the purposes for which it was provided, or a directly related purpose you would reasonably expect (such as following up in relation to Medical Information line queries or adverse event reports), unless you provide your consent or where required or authorised by or under law such as if the use or disclosure of sensitive information is required to prevent a serious and imminent threat to the life or health of an individual.

Cookies

AstraZeneca may collect personal information about you when you use or access our website, through the use of 'cookies'. A cookie is a small file that stores information on your computer, mobile phone or other device. They enable the entity that put the cookie on your device to recognise you across different websites, services, devices and/or browsing sessions. You have the ability to accept or decline cookies and can choose to disable cookies through your

internet browser. If you choose to decline cookies, some areas of AstraZeneca's or other websites may not function properly.

AstraZeneca may use cookies to compile statistics that allow us to understand how a website is used and to facilitate your visit to a website (including remembering your preferences). We will handle any personal information collected by cookies in the same way that we handle all other personal information as described in this Policy.

Management and security of personal information

AstraZeneca stores your personal information in hard copy documents or as electronic data in our software IT systems (and those of our service providers). As mentioned above, our IT servers, databases and cloud based data centres are located globally.

AstraZeneca is committed to keeping your personal and sensitive information secure and has appointed a Privacy Officer to oversee AstraZeneca's management of personal information in accordance with this Policy and the respective Privacy Acts.

We take reasonable steps to protect your personal information from misuse, interference and loss, as well as unauthorised access, modification or disclosure and we use a number of physical, administrative, personnel and technical measures to protect your personal information. For example, AstraZeneca has directed its staff that personal information must be dealt with in accordance with this Policy and kept secure (using a variety of security technologies and procedures) from unauthorised access or disclosure.

Accessing or correcting personal information AstraZeneca holds about you

You can access the personal information AstraZeneca holds about you, by contacting the Privacy Officer using the details below. Sometimes, we may not be able to provide you with access to some or all of your personal information and, where this is the case, we will tell you why. AstraZeneca will deal with requests for access to personal information as quickly as possible and will endeavour to respond within 14 days of receipt of the request in writing.

AstraZeneca endeavours to ensure that the personal information it holds about you is accurate, complete and up-to-date. If you think that any personal information we hold about you is inaccurate, please contact the Privacy Officer and we will take reasonable steps to ensure that it is corrected. Please also contact the Privacy Officer if you no longer wish for us to keep your personal information on file. If you wish to have some or all of your personal information deleted, please contact the Privacy Officer and we will take all reasonable steps to delete it unless we are required by law to keep it.

What if you have a complaint?

If you have any concerns or complaints about the manner in which your personal information has been collected or handled by AstraZeneca, please contact the Privacy Officer. Your concern or complaint will be directed to the appropriate complaint manager who will consider and endeavour to respond to your complaint within 14 days.

It is our intention to use our best endeavours to resolve any complaint to your satisfaction. However, if you are unhappy with our response:

- In Australia you may contact the Office of the Australian Information Commissioner who may investigate your complaint further. Further information about the application of the Australian Privacy Act can be found at www.oaic.gov.au.
- In New Zealand you may contact the New Zealand Privacy Commissioner who may investigate your complaint further. Further information about the application of the New Zealand Privacy Act can be found at www.privacy.org.nz.

How to contact us

If you have questions about our Policy or privacy practices, wish to provide feedback about this Policy or would like to access or correct your personal information held by AstraZeneca, please contact our Privacy Officer at:

Email: privacy.au@astrazeneca.com

Phone: +61 2 9978 3500

Postal address: The Privacy Officer

AstraZeneca Pty Ltd

PO BOX 131

North Ryde NSW 1670

Australia

Changes

From time to time it may be necessary for AstraZeneca to review and revise this privacy policy. AstraZeneca encourages you to periodically check our website where AstraZeneca will post the most up-to-date version of this privacy policy.

Cookie Policy

<https://www.easthma.com.au/home/cookie-policy.html>

AstraZeneca Cookie Notice

Our website uses cookies. You can find out more about cookies, how we use them and how to control them below. By using this website you consent to the use of cookies in accordance with this Cookie Notice. If you do not consent to the use of these cookies please disable them following the instructions in this Cookie Notice so that cookies from this website cannot be placed on your device.

What is a cookie?

Cookies are small text files which are sent to your device when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognises that cookie. Cookies act as a memory for a website, allowing that website to remember your device on your return visits. Cookies can also remember your preferences, improve the user experience as well as tailor the adverts you see to those most relevant to you. You can find more information about cookies, including how to see what cookies have been set on your device and how to manage and delete them at www.aboutcookies.org

Types of cookies

Session and persistent

We may use session cookies which exist only until you close your web browser. We may also use persistent cookies which exist for a longer, specified period of time.

Third party cookies

Our website may allow third party cookies to be set by services that appear on it. These cookies are not in our control. For further information about how the third party uses cookies, please visit the relevant third party website. Details of any third party cookies used on this website, including their purpose, will be outlined in the table below.

Cookies

We use cookies to improve your site experience, to assess content usage and to support the marketing of our services. We want to be completely transparent about the cookies we use and to make their control as easy as possible for you.

Our cookies are sorted into five categories, represented by five sections. Each section will show a summary, and can be expanded for more detail.

You can also download a document containing the detail of all the cookies we use.

Necessary

Site experience

Performance & operation

Marketing, anonymous cross site tracking

Marketing, targeted advertising

Manage your cookies

Last updated -- report_date --

How to control and delete cookies

The majority of web browsers accept cookies, but you can usually change the browser's settings to refuse new cookies, disable existing ones or simply let you know when new ones are sent to your device. In order to set your browser to reject cookies, refer to the help instructions supplied by the browser provider (usually located within the "Help", "Tools" or "Edit" menu). More detailed guidance can be found at www.aboutcookies.org Please be aware that, if you refuse or disable cookies, some of the website's functionality may be lost. In addition, disabling a cookie or category of cookie does not delete the cookie from your browser. You will need to do this yourself from within your browser.

Changes to our use of cookies

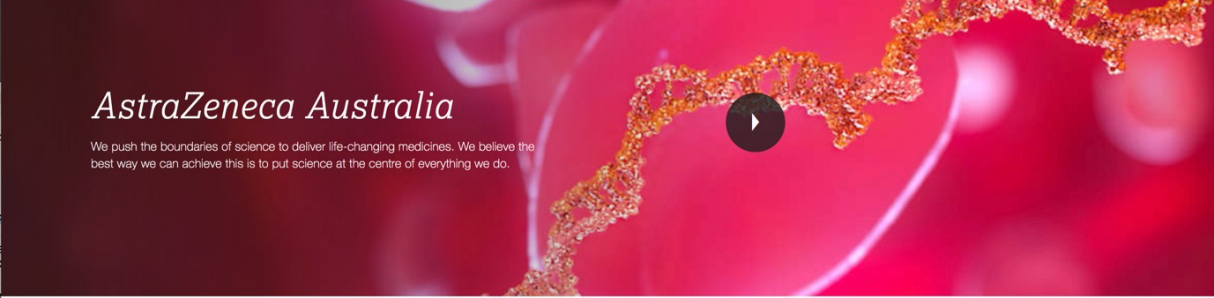
Any changes to our use of cookies for this website will be posted here and if necessary, signposted from our web pages highlighting any changes.

Contact Information

If you have any queries in relation to this notice, please contact us at privacy@astrazeneca.com.

AZ AUNZ Website

<https://www.astrazeneca.com.au/>



AstraZeneca Australia

We push the boundaries of science to deliver life-changing medicines. We believe the best way we can achieve this is to put science at the centre of everything we do.

Who we are

AstraZeneca Australia is part of the global science-led biopharmaceutical company, AstraZeneca. We are engaged in the research, development, manufacture and supply of medicines that aim to make a real difference to the lives of Australians.

What we do

We focus on three main therapeutic areas; Oncology; Respiratory, Inflammation and Autoimmunity (RIA); Cardiovascular and Metabolic Diseases (CVM). We build our own capabilities by collaborating with world-renowned scientists and academic institutions, and partner with like-minded, science-led companies. At AstraZeneca Australia, we have been working to deliver the best value to patients for more than 50 years, and our vision is to make the most meaningful difference to the lives of Australian patients ensuring Australians have access to our innovative medicines. We are also active in the Infection, Neuroscience and Gastrointestinal (ING) disease areas.

Our purpose and values

Our purpose and values help explain why we exist, what we hope to accomplish, the behaviours we value, how we will achieve our goals, and the promise of our brand to our stakeholders.

medinfo.australia@astrazeneca.com

Helvetica ↕

To: medinfo.australia@astrazeneca.com

Cc:

Subject:

Message Size: 8 KB

<https://aereporting.astrazeneca.com/>

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